

PRIVACY POLICY

Last Updated: June 2026

1. Introduction

Simply Spanish Homes ("we", "our", "us") is committed to protecting your privacy and handling your personal information transparently and securely.

This Privacy Policy explains how we collect, use, store, and protect your personal data when you visit our website, contact us, request information, arrange property viewings, buy or sell property through us, or otherwise use our services.

We process personal data in accordance with:

- The UK General Data Protection Regulation (UK GDPR)
- The EU General Data Protection Regulation (EU GDPR)
- Spain's Organic Law 3/2018 on Data Protection and Digital Rights

2. Data Controller

Simply Spanish Homes

Legal Entity: Simply Spanish Homes

Registered Address: Avda Murcia (Roldan) Num, 15, Edificio Mozart, 30709, Torre Pacheco,

Email: matt@simplyspanishhomes.com

Telephone: +34 711 002 573

Website: simplyspanishhomes.com

If you have any questions regarding this Privacy Policy or your personal data, please contact us using the details above.

3. Information We Collect

We may collect and process the following personal information:

Information You Provide

- Name
- Email address
- Telephone number
- Country of residence
- Property requirements
- Budget information
- Property ownership details
- Information submitted through enquiry forms
- Information provided during property valuations
- Correspondence with us

Information Collected Automatically

When you visit our website, we may collect:

- IP address
- Browser type and version
- Device information
- Operating system
- Pages visited
- Time spent on pages
- Referral source
- Cookie identifiers

Information From Third Parties

We may receive information from:

- Property portals
- Advertising platforms
- Social media platforms
- Referral partners
- Solicitors, mortgage brokers and developers where appropriate

4. How We Use Your Information

We use your personal data to:

- Respond to enquiries
- Arrange property viewings
- Match you with suitable properties
- Assist with buying or selling property
- Provide property valuations
- Manage client relationships
- Send requested information
- Improve our website and services
- Comply with legal obligations
- Prevent fraud and misuse
- Send marketing communications where permitted

5. Legal Basis for Processing

We process your personal data under one or more of the following legal bases:

Contract

Where processing is necessary to provide our services.

Legitimate Interests

To operate and improve our business, communicate with clients, and market our services responsibly.

Consent

Where you have expressly agreed to receive marketing communications or accept certain cookies.

Legal Obligation

Where we are required to comply with applicable laws and regulations.

6. Marketing Communications

We may send you information regarding:

- New property listings
- Property market updates
- Buying and selling guides
- Company news

You may unsubscribe from marketing emails at any time by:

- Clicking the unsubscribe link
- Contacting us directly

We will never sell your personal information to third parties.

7. Sharing Your Information

We may share your personal information with:

- Property developers
- Solicitors and legal advisers
- Mortgage and finance brokers
- Property service providers
- Website hosting providers
- CRM and marketing software providers
- Regulatory authorities where required by law

All third parties are required to process personal data securely and lawfully.

8. International Transfers

As we serve international clients, your information may occasionally be transferred outside the UK or European Economic Area (EEA).

Where this occurs, we ensure appropriate safeguards are in place, including:

- UK International Data Transfer Agreements
- European Commission Standard Contractual Clauses
- Transfers to countries with adequacy decisions

9. Data Retention

We retain personal information only as long as necessary for:

- Providing services
- Legal and regulatory compliance
- Resolving disputes
- Enforcing agreements

Typically, client records may be retained for up to 7 years following the end of a business relationship unless a longer period is legally required.

10. Your Rights

You have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion of your data
- Restrict processing
- Object to processing
- Withdraw consent
- Request data portability
- Lodge a complaint with a supervisory authority

To exercise any of these rights, please contact us.

11. Security

We implement appropriate technical and organisational measures to protect your personal information from:

- Unauthorised access
- Loss
- Misuse
- Disclosure
- Alteration

However, no internet transmission can be guaranteed to be completely secure.

12. Third-Party Websites

Our website may contain links to external websites and property portals.

We are not responsible for the privacy practices of third-party websites.

13. Changes to This Policy

We may update this Privacy Policy periodically.

Changes will be published on this page together with the revised date.

14. Contact Us

For any privacy-related enquiries, please contact:

Simply Spanish Homes

Email: matt@simplyspanishhomes.com

Telephone: +34 711 002 573

Website: simplyspanishhomes.com